

FY 2015 Norfolk Service Plan Recommendations for Hampton Roads Transit (HRT)

Overview for
Norfolk City Council
25 March 2015

HRT FY15 Budget Detail – Norfolk Service Plan

| Service Category | FY 14 (Approved)* | FY 15 (Requested)* | FY 15 (Option)* |
|------------------------------------|---------------------|---------------------|---------------------|
| Bus | 10,450,328 | 11,271,955 | 10,421,446 |
| Ferry | 186,111 | 190,949 | 191,750 |
| TIDE | 5,198,676 | 5,333,842 | 5,246,600 |
| Paratransit | 1,413,748 | 1,450,505 | 1,497,474 |
| Administrative/ Advance Capital | 730,912 | 1,317,506 | 702,049 |
| TOTAL | \$17,979,775 | \$19,564,757 | \$18,059,319 |

* Does not include annual true up.

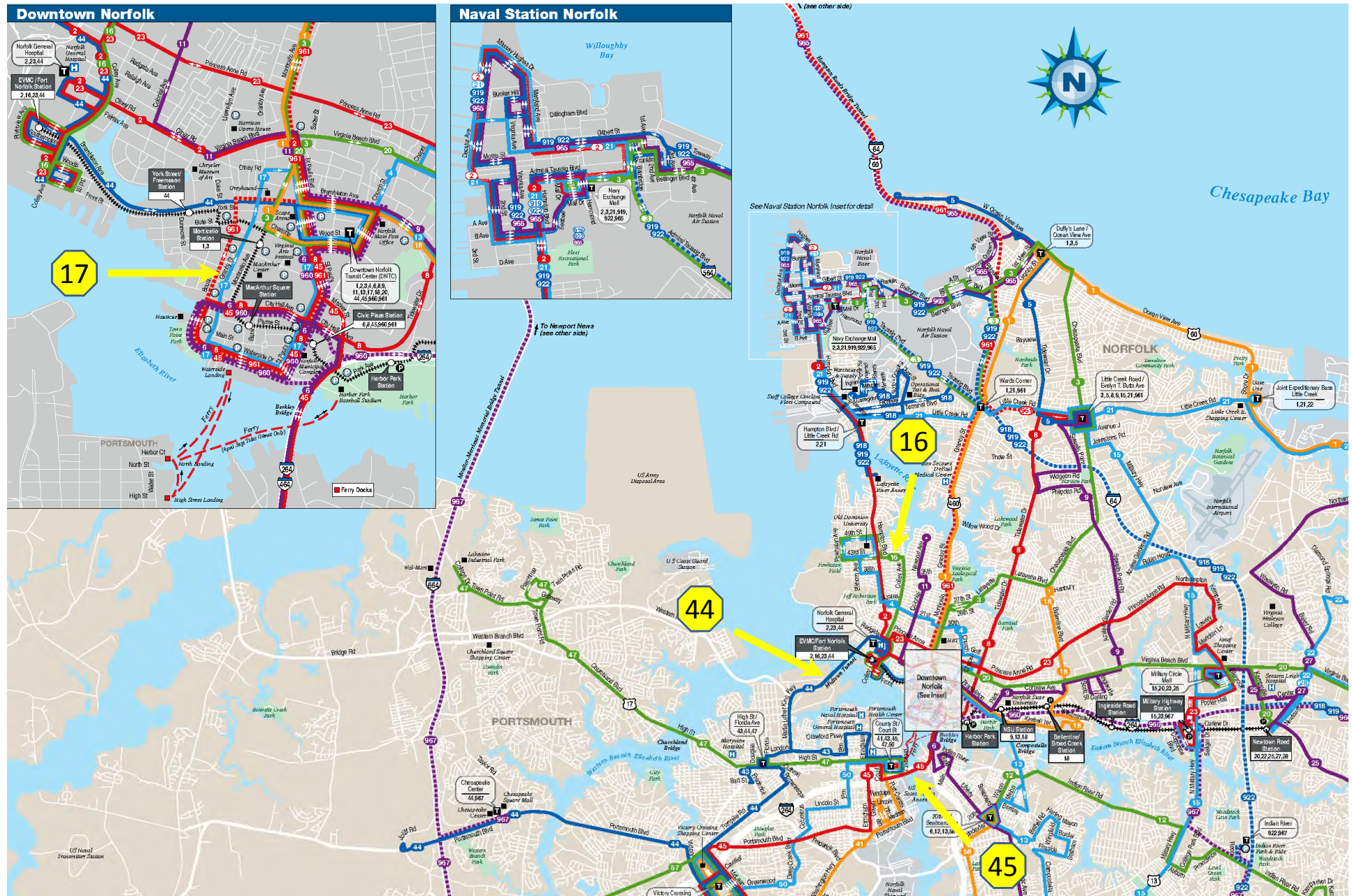
HRT's request for an 8.8% increase over current levels includes:

- Adding portions of Routes 44 and 45 operating through the Downtown and Midtown Tunnels to the Norfolk service plan for the first time
- Doubling Advance Capital payments to aid with HRT vehicle replacement needs (\$581,598 increase)
- Implementation of the first phase fare increase program estimated to generate an additional \$1.625M in passenger revenue systemwide (16% increase)

Norfolk's FY 2015 Service Plan Recommendations

- Approximately level funds HRT services for FY 15
- Incorporates Routes 44 and 45 into the Norfolk Service Plan
 - Routes were previously a closed door service from Portsmouth
 - Both routes are well utilized by people commuting to jobs in Norfolk
- Utilizes statistics on individual bus route performance focusing on routes carrying less than half the number of average passengers per trip in Norfolk
 - Route 16 (Colley Avenue) and Route 17 (Downtown Loop) are proposed for elimination as low performing services
- Maintains the Advance Capital contribution at current levels

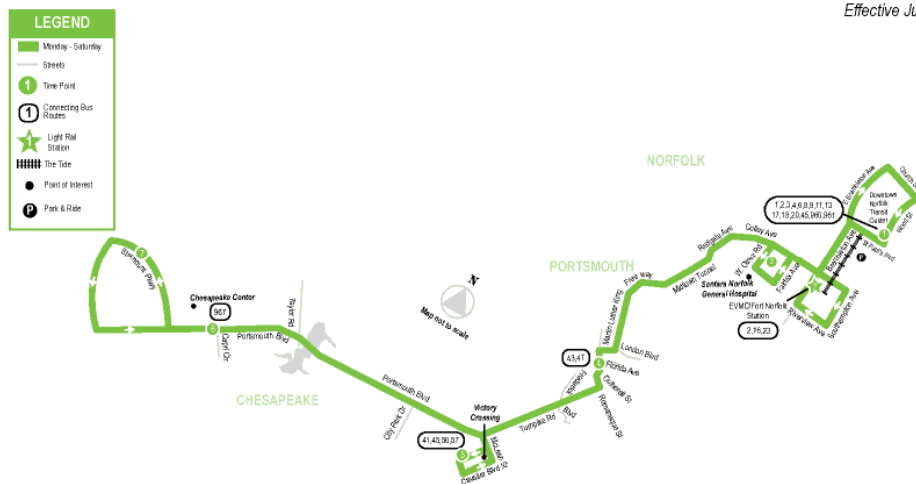
HRT Route Map – City of Norfolk



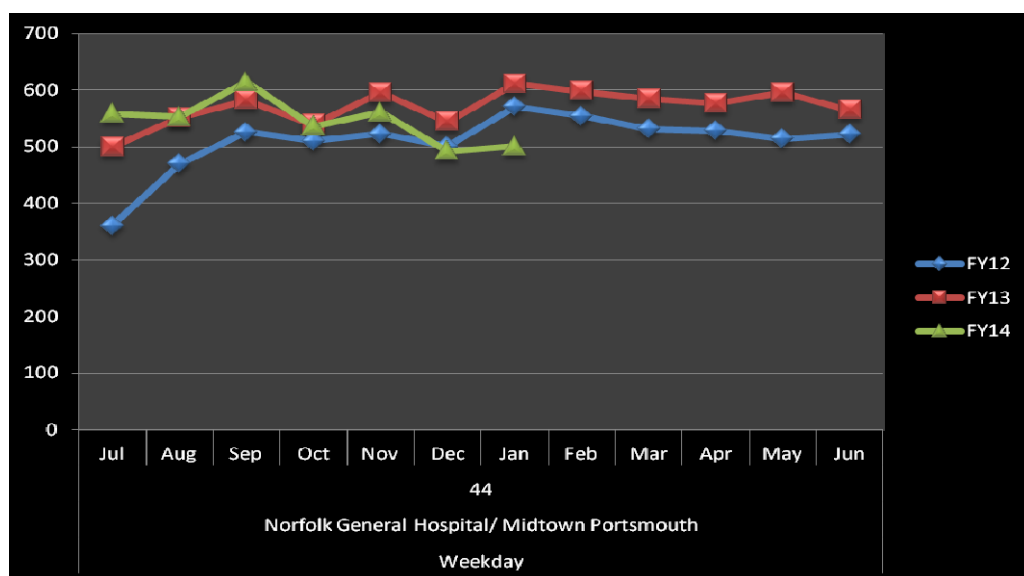
Route 44 Overview

ROUTE 44 Downtown Norfolk Transit Center / Midtown Portsmouth

Effective July 7, 2013



PM times are shaded & in bold.

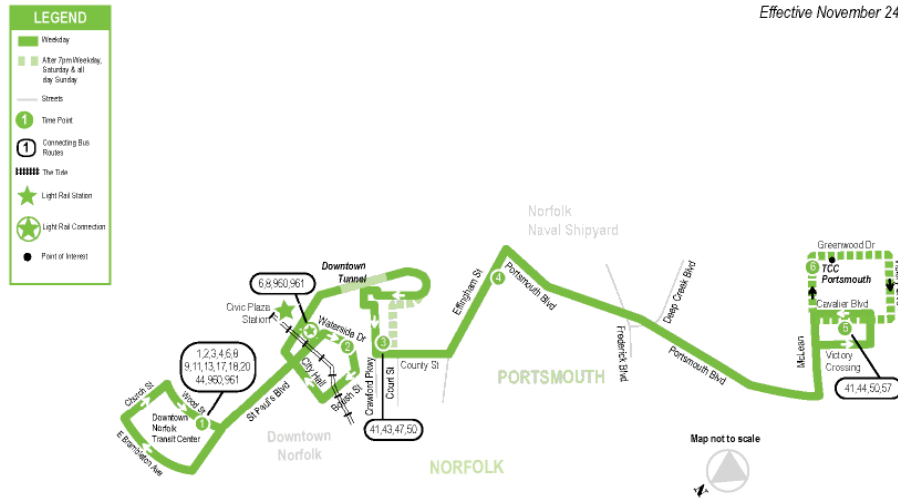


- Operates through the Midtown Tunnel serving the Medical Center, Ft. Norfolk/EVMS light rail station, and Downtown Norfolk
- FY 15 Recommendation for service to Medical Center, Ft. Norfolk/EVMS light rail station, but not to Downtown Norfolk

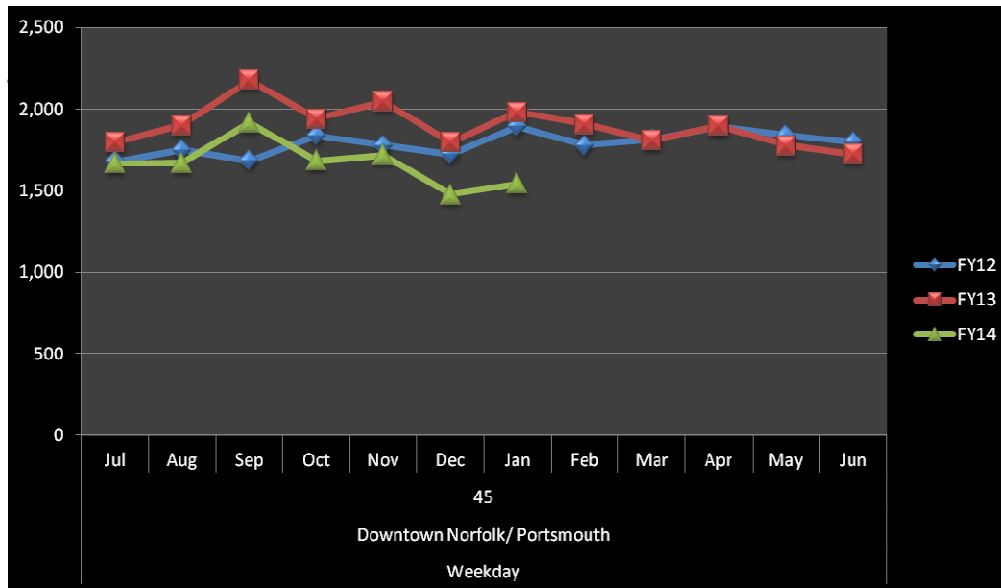
Route 45 Overview

ROUTE 45 Downtown Norfolk Transit Center / Portsmouth

Effective November 24, 2013



- Operates through the Downtown Tunnel to Downtown Norfolk including connecting to Light Rail at Civic Plaza
- FY15 Recommendation to maintain existing route



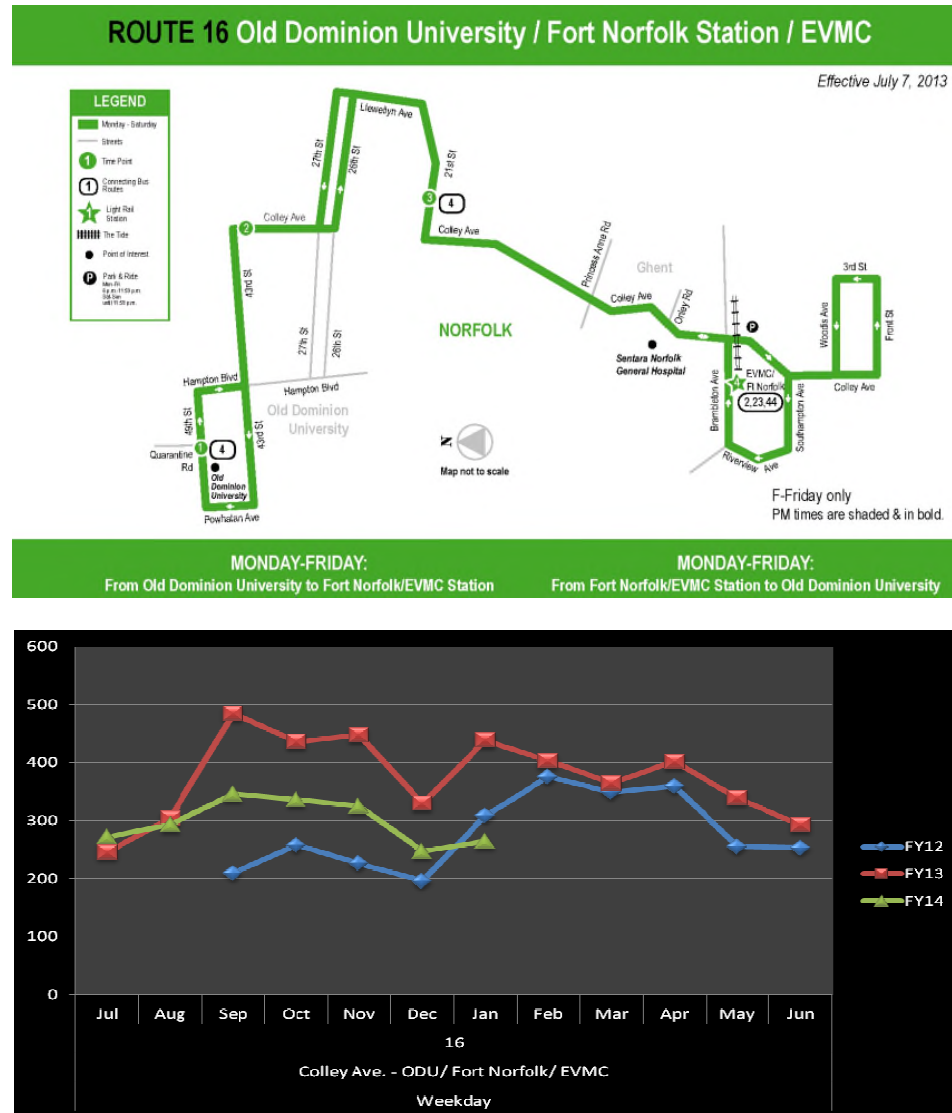
Norfolk Bus Route Performance Summary

| Norfolk FY13 Average Daily Ridership and Passengers Per Trip | | | | | | |
|--|----------------------|------------------------|-----------------------|------------------------|---------------------|------------------------|
| | Weekday Ridership | Passengers Per Trip | Saturday Ridership | Passengers Per Trip | Sunday Ridership | Passengers Per Trip |
| Route 1 | 3,210 | 34 | 2,024 | 30 | 1,095 | 29 |
| Route 2 | 1,112 | 17 | 475 | 12 | 309 | 9 |
| Route 3 | 2,427 | 27 | 1,414 | 24 | 915 | 25 |
| Route 4 | 203 | 8 | 117 | 6 | 68 | 4 |
| Route 5 | 307 | 13 | 221 | 10 | NS | NS |
| Route 6 | 1,047 | 20 | 586 | 15 | 164 | 6 |
| Route 8 | 1,600 | 24 | 1,069 | 16 | 566 | 20 |
| Route 9 | 1,087 | 17 | 506 | 13 | NS | NS |
| Route 11 | 201 | 8 | 114 | 5 | 47 | 3 |
| Route 12 | 549 | 22 | 337 | 13 | NS | NS |
| Route 13 | 1,432 | 27 | 873 | 23 | 361 | 28 |
| Route 15 | 2,925 | 30 | 1,783 | 27 | 737 | 20 |
| Route 16 | 374 | 6 | 270 | 4 | 105 | 3 |
| Route 17 | 717 | 6 | 239 | 3 | 110 | 2 |
| Route 18 | 235 | 7 | 146 | 5 | NS | NS |
| Route 20 | 4,682 | 51 | 2,919 | 45 | 1,679 | 47 |
| Route 21 | 2,339 | 34 | 1,534 | 23 | 732 | 20 |
| Route 23 | 1,927 | 28 | 1,333 | 20 | 602 | 20 |
| Route 25 | 550 | 15 | NS | NS | NS | NS |
| Average | 1,417 | 21 | 887 | 16 | 535 | 17 |

Routes proposed for elimination shown in Red

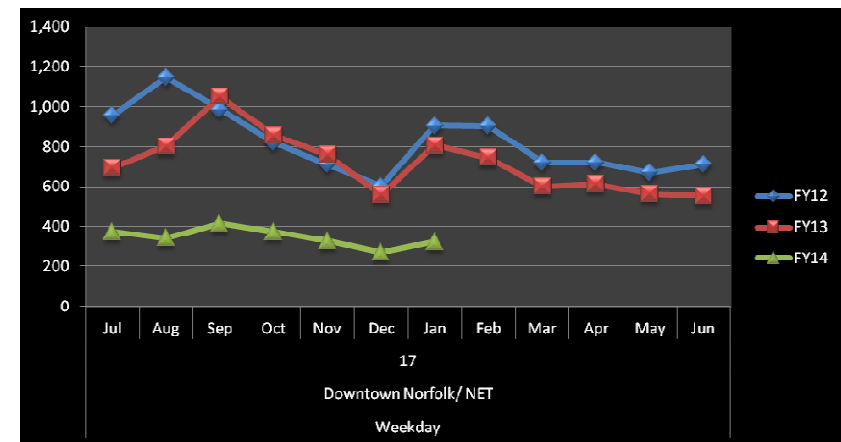
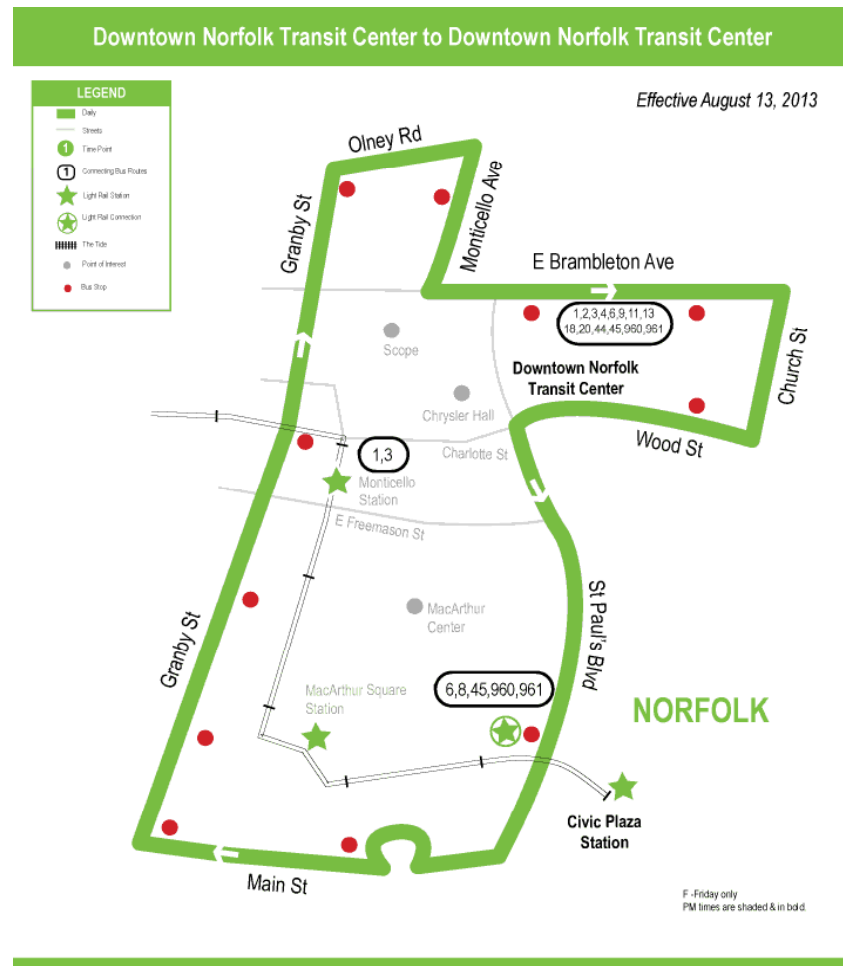
Routes Considered for Service Hour Reductions shown in Blue

Route Elimination Proposal – Route 16 (Colley Avenue)



- Operates between Ft. Norfolk/EVMS Light Rail Station and ODU along Colley Ave
 - Started with the opening of light rail but has struggled to attract ridership
- Transit service remains on parallel Rt. 2 - Hampton Blvd. & Rt. 11 - Colonial Ave. corridors along with Rt. 4 – 21st St. connection

Route Elimination Proposal – Route 17 (Downtown Loop)



- Relocation of transfer operation from Cedar Grove to Wood St. has greatly decreased ridership
- Routes 6,8, and 45 provide alternative loop service around Downtown

HRT Route Map – City of Norfolk

